

Omnipod DASH[®] System Guide for Automatic Data Uploads

Track trends in your diabetes care and share your Omnipod DASH[®] System data with your care team.



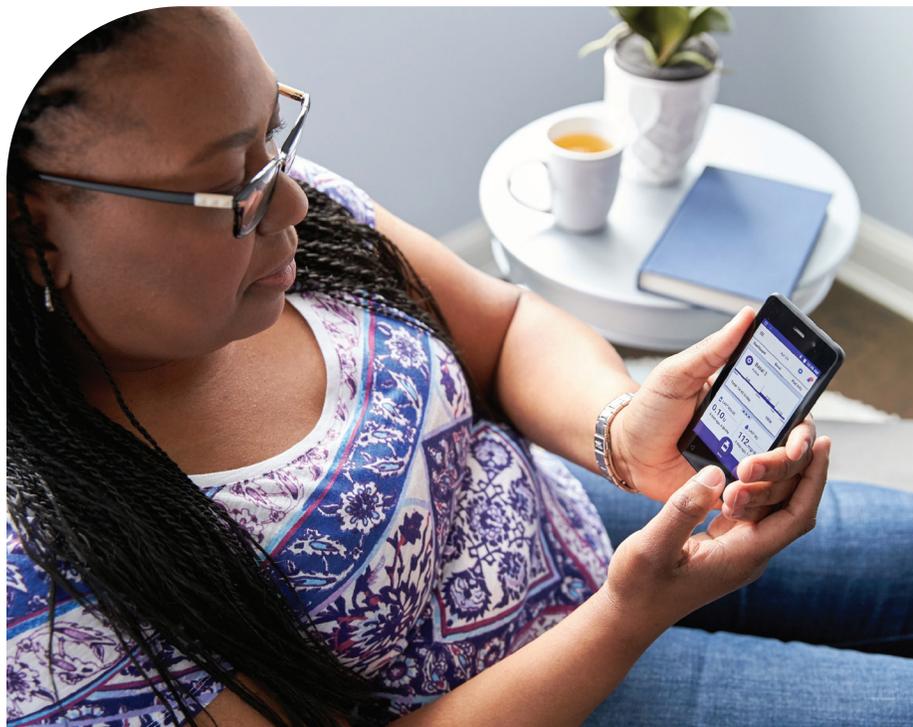
Connect PDM to Wi-Fi

Data automatically
uploaded once every 24 hours

Data available in Glooko
for you and your care team
to view and interpret

A step-by-step guide to:

- Create a PodderCentral[®] Account
- Create a Glooko Account
- Connect to a secure Wi-Fi network
- Enable automatic upload and share data



To prepare for initial set up, make sure you have access to:

- a computer or smartphone
- your PDM serial number
- a secure Wi-Fi network
- personal email inbox

I. Create a PodderCentral Account

- 1 Go to PodderCentral.com.
 - a. On your computer or smartphone web browser, go to PodderCentral.com and select **“Sign up and join our Podder™ Community”**.

NOTE: Internet Explorer is not supported. Use Chrome, Safari or Firefox. Avoid having multiple browsers open while creating your account.
 - b. You will be brought to the PodderCentral® **“Sign Up”** page and must fill in the requested customer information and select **“SUBMIT”**.
 - c. You will be presented with a ‘Thank You’ message directing you to check your inbox for your invitation to sign up for PodderCentral®.
 - d. Select **“Close”** and you will be returned to the PodderCentral® login page.
- 2 You will now need to leave the PodderCentral® page and go to the inbox of the email you provided.
 - a. Locate the PodderCentral® email invitation with the subject line **“You’re Invited to PodderCentral®”**.
 - b. Select the **“unique link”** within the email.
- 3 You will be brought to the PodderCentral® **“Account Setup 1 of 4”** to review your customer information and select **“NEXT”**.

TIP: When inputting information, make sure to type in individual fields. Do not auto-fill.
- 4 You will be brought to **“Account Setup 2 of 4”**. Here you will input a username and password and select **“NEXT”**.
- 5 You will be brought to **“Account Setup 3 of 4”** to certify each question and select **“NEXT”**.
- 6 You will be brought to the final **“Account Setup 4 of 4”** where you must select which method you prefer for two-factor password authentication and select **“Register”**.

Step 1

Podder CENTRAL

Already have an account?

* Required Fields

Username *

Forgot Username Remember Username

Password *

Forgot Password

Sign In

Why join PodderCentral™?

- Manage your account
- Pay your bill online
- Register your PDM
- Access online training

Hello Podder™.

We'd like to invite you to join PodderCentral™, an online portal just for our Podders™ that puts the control of your information (and more!) in your hands*. Once you activate your PodderCentral™ account, you're just a few clicks away from being able to:

- + Pay your bill
- + Order new Pods
- + Check order status
- + Update your insurance or doctor information

Your account information is now at your fingertips, where and when you want it. Access your account using the My Omnipod® Mobile App or your computer, it's up to you!

Use this unique link now to get started and activate your PodderCentral™

Step 2

Podder CENTRAL

Account Setup

1 of 4

Patient Details

Omnipod® User Name: FirstName1 LastName1

Omnipod® User D.O.B.

Primary Phone Number

Step 3

Podder CENTRAL

* Required Fields

Account Setup

2 of 4

Login Information

Username *

Password *

Confirm Password *

BACK NEXT

Step 4

Podder CENTRAL

f t

Step 4

II. Create a Glooko Account*

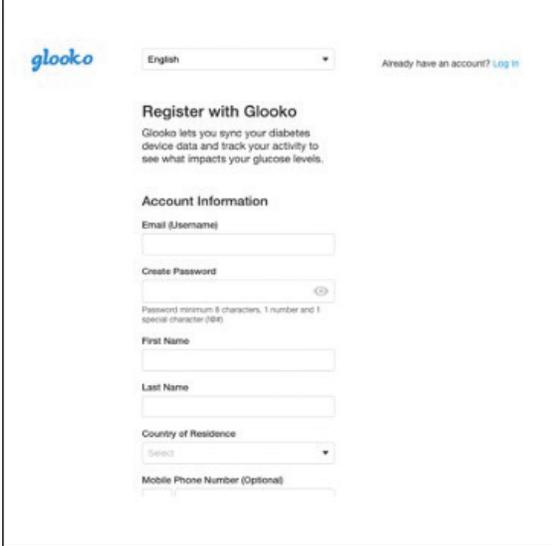
- 1 Open a web browser and go to join.glooko.com.
 - a. Enter your email address; password; first name and last name of patient; country of residence; birthdate of patient; and phone number (*optional*).

TIP: Make sure to add **"US"** for country when setting up your Glooko account.
 - b. Select if you'd like to receive text messages from Glooko.
 - c. Enter your Healthcare Provider's ProConnect Code.

TIP: Refer to Section VI in this guide for more information on how to connect the ProConnect code to your account.

NOTE: This isn't required to be added immediately in order to proceed with account creation, but is the only way an HCP can view your data within their account.
 - d. Select if you agree to Glooko's Privacy Policy and Terms of Use.
 - e. Click **"Register"**.
- 2 On the next screen, select **"OmniPod DASH Cloud"**, and click **"Next"**.
- 3 Review your sync compatibility, then click **"Next"**.

TIP: You can also create an account from the Glooko Mobile App!

A screenshot of the Glooko registration website. At the top left is the Glooko logo. To its right is a language dropdown menu set to 'English' and a link for 'Already have an account? Log in'. The main heading is 'Register with Glooko', followed by a brief description: 'Glooko lets you sync your diabetes device data and track your activity to see what impacts your glucose levels.' Below this is the 'Account Information' section with several input fields: 'Email (Username)', 'Create Password' (with a strength indicator), 'First Name', 'Last Name', 'Country of Residence' (a dropdown menu), and 'Mobile Phone Number (Optional)'. There are also checkboxes for 'I agree to the Terms of Use and Privacy Policy' and 'I want to receive text messages from Glooko'.

Step 1

***PLEASE NOTE:** if your Healthcare Professional has uploaded your current OmniPod DASH® PDM to Glooko before, or data from another diabetes technology such as CGM or BGM, you may already have a Glooko account. If you can't remember your login credentials, contact Glooko Support to avoid duplicate account creation.

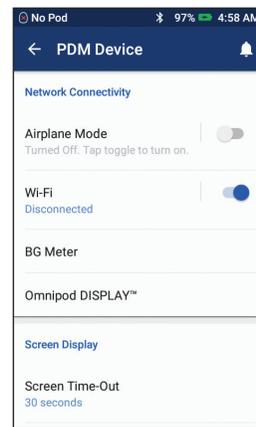
III. Turn On and Connect to Wi-Fi Network

- 1 From the PDM home screen, navigate to the menu icon in the upper left side.
 - a. Go to Settings > PDM Device > Wi-Fi.
 - b. Tap to toggle Wi-Fi on. When the Wi-Fi toggle is set to on, the PDM scans for available Wi-Fi networks.
- 2 To connect to a Wi-Fi network, tap **"Wi-Fi"** to display a list of available Wi-Fi networks. Then tap the name of the desired network and enter the network password.

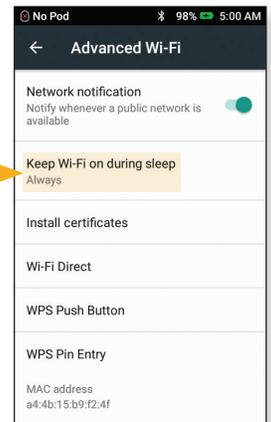
NOTE: the PDM does not accept networks that require terms and conditions through an Internet browser (*i.e. hotel lobby, Starbucks*). Must be password protected.

 - a. Tap **"Connect"**.
- 3 On the upper right of the screen, tap on the three dots.
 - a. Tap **"Advanced"**.
 - b. Tap **"Keep Wi-Fi on During Sleep"**.
 - c. Tap **"Always"** or **"Only when plugged in"**.
- 4 Check if PDM data is flowing to the Insulet cloud in the **"About"** screen. Check that the **"Last Sync to Cloud Date"** is indeed recent.

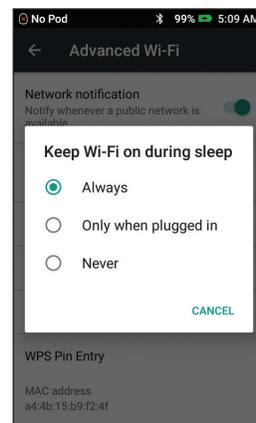
If it is NOT, contact Insulet Product Support ASAP.



Step 1



Step 3a



Step 3c

IV. Enable Automatic Upload With Glooko Via Web Browser

- 1 Go to my.glooko.com and sign in to your Glooko account.
- 2 Navigate to the upper right side of the home screen next to your initials, click the down arrow.
 - a. Select **"Settings"**.
 - b. Scroll down to bottom of the page to **"Apps & Devices"**.
 - c. Click **"Connect to DASH Cloud"**.
- 3 A prompt will direct you to Connect to PodderCentral®.
 - a. Click **"Connect"**.
 - b. You will be taken to PodderCentral® to login.
 - **TIP:** See Section I in this guide for further instructions on how to set up your PodderCentral® account.
- 4 Once logged into PodderCentral®, you will be prompted to enter the serial number of your new PDM.

TIP: The serial number can be found either on the back of PDM or in the About section of your PDM (Settings --> About).

 - a. Select **"Next"**.
- 5 You will be prompted to review the **"DASH to Glooko Directed Disclosure"**.
 - a. Select **"AGREE"**.
- 6 You will then be returned to Glooko to a screen that states **"Connection Pending"**.
 - a. Click on the checkbox next to **"Yes, share my data with Insulet"** (optional).
 - b. Select **"Done"**.
- 7 Your status will now be updated to **"DASH Cloud: Pending"**.

TIP: To check status in Glooko, return to the **"Settings"** page and scroll down to Apps & Devices to see **"DASH Cloud: Connected"**.

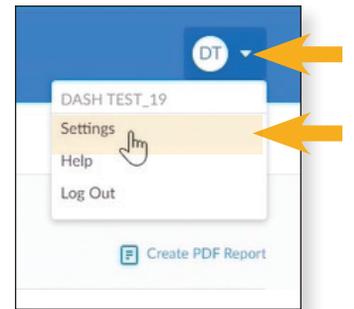
NOTE: If the PDM is new and does not have a complete day of data recorded on it, status will change to **"Connected"** at midnight, as long as it is connected to Wi-Fi. If the PDM has been used with an active Pod for more than a day, then the status will change to **"Connected"** within ~10 minutes, as long as it is connected to Wi-Fi.

Here is a link to a helpful how-to video outlining the steps to automatic upload:

omnipod.com/DASHglooko



IMPORTANT: Before making any changes to a user's PDM settings that may affect insulin delivery, please review current settings and history summaries within the user's PDM.



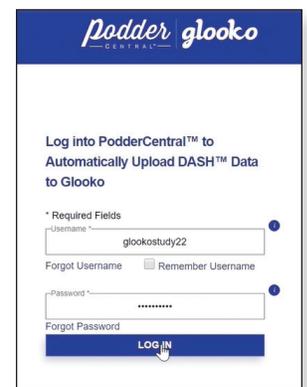
Step 2a



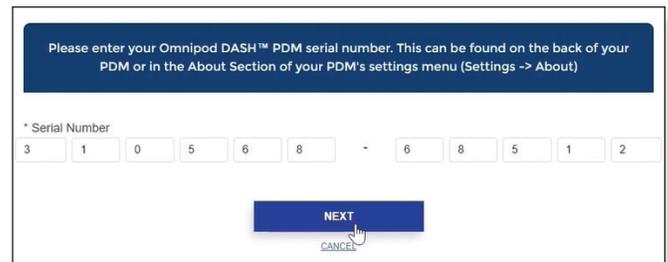
Step 2c



Step 3a



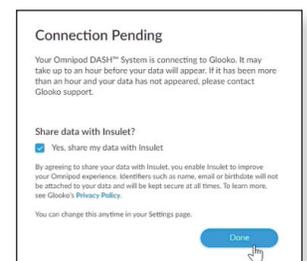
Step 3b



Step 4



Step 5



Step 6



Step 7

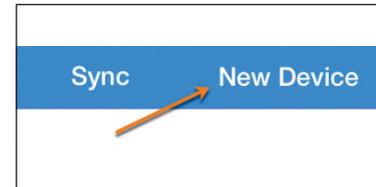
V. Enable Automatic Upload via Glooko Mobile App

- 1 Open the Glooko mobile app and click **"Sync"** in the top-right.
 - a. Tap **"New Device"**.
 - b. Tap **"Insulin Pumps"**, then tap **"Continue"**.
 - c. Tap **"OmniPod DASH Cloud"**, then tap **"Add"**.
 - d. Tap **"Connect"**.



Step 1

- 2 Follow these on-screen prompts to complete connection:
 - a. Log into PodderCentral account.
 - b. Register PDM.
 - c. Sign the Directed Disclosure Terms and Conditions.
 - d. Navigate back to Glooko.



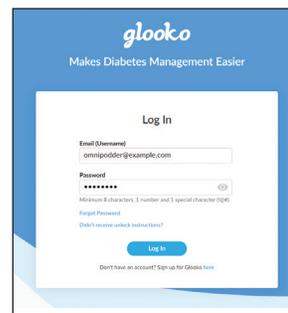
Step 1a

- 3 The DASH® Cloud account status will show as **"Pending"** while Glooko establishes a connection. Status will change from **"Pending"** to **"Active"** once the connection is established.

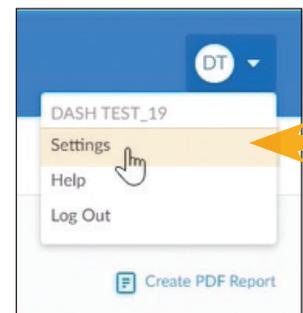
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VI. Connect a ProConnect Code

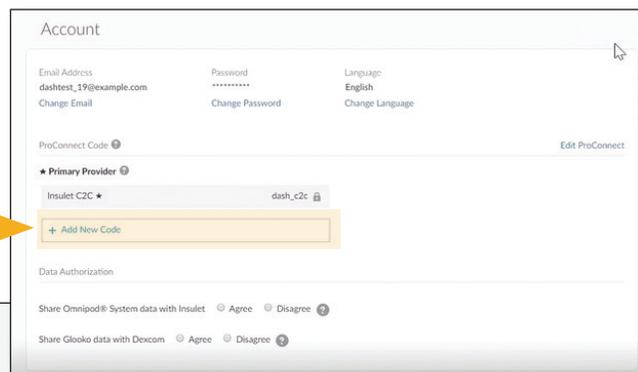
- 1 Contact your Healthcare Provider to retrieve their unique ProConnect Code.
- 2 Log onto Glooko at my.glooko.com.
- 3 On the upper right side of the home screen next to your initials, select **"Settings"**.
- 4 Scroll down to **"Account"**. Under Primary Provider select **"+ Add New Code"**.
- 5 Select **"Continue"**.
- 6 Enter ProConnect Code.
 - a. Select **"Submit"**.
 - b. Select **"Ok"**.



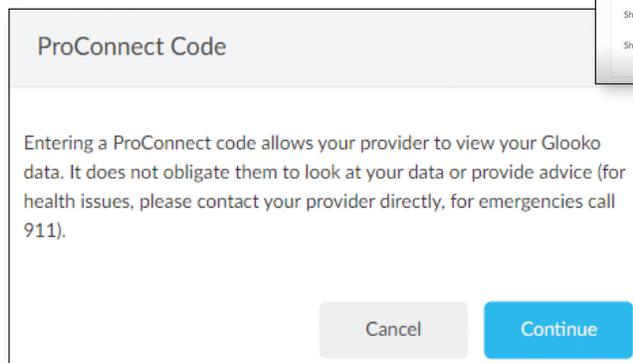
Step 1



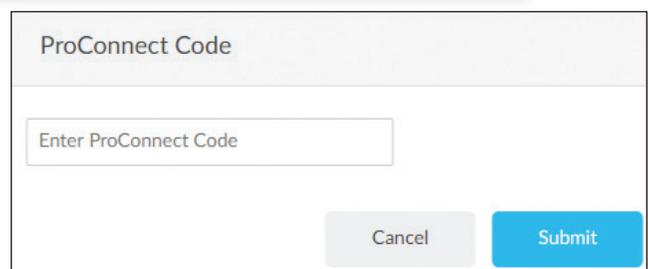
Step 2



Step 3



Step 4



Step 5



For data display, Glooko account creation, Glooko login, or connecting DASH to Glooko status questions, contact Glooko Support at:

1-800-206-6601 • support@glooko.com



For Wi-Fi connection questions, PodderCentral® support or PDM/Pod questions, contact Insulet Support at:

1-800-591-3455 • omnipod.com



Insulet Corporation 100 Nagog Park, Acton, MA 01720 • 800-591-3455 • omnipod.com

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