

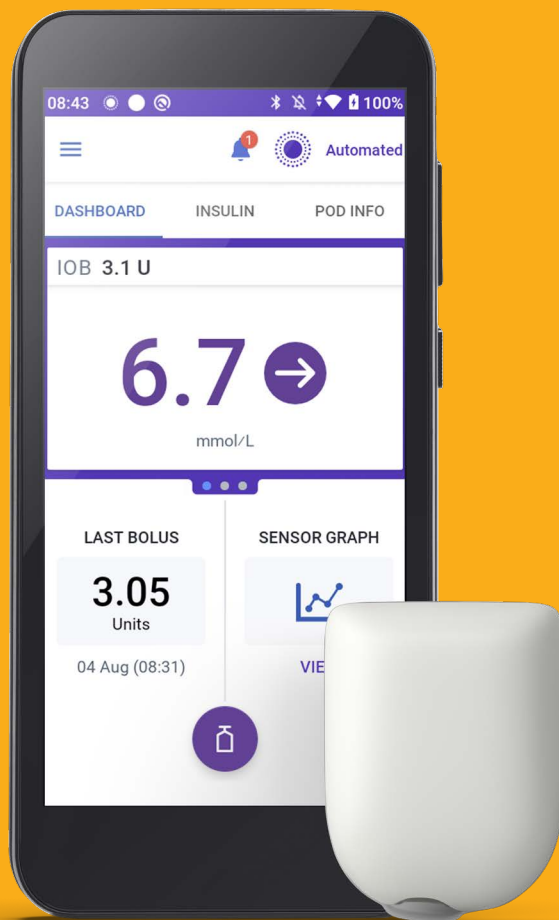


# Onboarding Step-by-Step Guide



# Thank you for choosing the Omnipod<sup>®</sup> 5 Automated Insulin Delivery System, integrated with the leading sensor brands.\*

Kickstart your journey with our Step-by-Step  
Onboarding Guide for Omnipod 5.



Pod shown without necessary adhesive. Screen for illustrative purposes only.

\*Compatible with the Dexcom G6, Dexcom G7 and FreeStyle Libre 2 Plus sensors. Sensors are sold separately and require a separate prescription.

# Omnipod 5 Onboarding

**Before you get started on Omnipod 5, you must complete your Omnipod 5 Onboarding online before your Omnipod 5 product training.**

During the Onboarding, you will create an Omnipod ID and complete the consent screens. You will also be provided with information about how your personal data is processed.

When you activate the Controller for the first time, you must enter your Omnipod ID and password.

## Step 1 - Creating an Omnipod® ID

After your order is processed by Insulet, you will receive a “Complete Your Omnipod® 5 Onboarding Now” email. Open the email and select **Start Omnipod® 5 Onboarding** and log in with your or your dependent’s existing Omnipod ID.

If you did not receive an email:

1. Go to [www.omnipod.com/setup](http://www.omnipod.com/setup) or scan this QR code:
2. Select your country.



**If you do not have an Omnipod ID**

- 3a. Select Create Omnipod® ID.
  - i. Fill in the form with your information, or the details of the dependant if you are acting as a parent or legal guardian. You will receive an email from Insulet to complete setting up your account.
  - ii. Open the “Omnipod® ID set up nearly complete” email. Make sure you check your Junk or Spam folder if you do not see the email.
  - iii. Select **Set Up Omnipod® ID** in the email. The link is valid for 24 hours.
  - iv. Follow the on-screen instructions to review your information and set up your ID and password.
  - v. Follow the on-screen instructions to set up two-factor authentication by email (required) or SMS text message (optional).
  - vi. Enter the verification code sent by email or SMS text message to complete account set up.
  - vii. Log in with your new Omnipod ID and password.
  - viii. Follow the on-screen instructions to verify your account if logging in from a different device.

**OR**

**If you already have an Omnipod ID**

- 3b. Log in with your existing Omnipod ID and password.

**Start Omnipod® 5 Onboarding**

Sign in or create an Omnipod® ID for the person wearing the Pod.

Pod Wearer's Omnipod® ID\*

Password\*

Sign In

Forgot your Omnipod® ID or Password?

**Don't have an Omnipod® ID yet?**

Create Omnipod® ID

Create an Omnipod® ID to start Omnipod® 5 onboarding. If you're a legal guardian setting up for your dependant, you must create an Omnipod® ID for your dependant.

**Check your email**

We just sent instructions to set up your Omnipod® ID. If you don't see an email from us, please check your spam and junk folders.

The link expires in 24 hours, so be sure to use it soon.

OK

**Account verification**

Email

Text Message (SMS)

Confirm

### Parents and Legal Guardians

Make sure you create the Omnipod ID on behalf of the customer in your care. Select **I am a legal guardian for a dependent who will wear Omnipod® 5** at the top of the Create Omnipod® ID form.



#### The Omnipod ID:

- should be unique
- should be at least 6 characters long
- should not contain special characters (e.g. !#£%&\*~@)
- should not contain blank spaces

#### Passwords:

- should be at least 8 characters long
- should include upper case, lower case, and number.
- should not include your (or the customer's) first name, last name, or Omnipod ID
- should only contain the following special characters (!#\$%+~<>@\_)

## Step 2 - Reading and Validating Data Privacy Consent

At Insulet, the safety and security of our Users and products is paramount in everything we do. We are dedicated to making the lives of people with diabetes easier and simplifying diabetes management. Insulet respects the privacy of every one of our customers and is committed to the protection of their personal information. We have dedicated teams that are focused on keeping customer information safe from unauthorised access.

After setting up your account, you must review and consent to the following data privacy policies:

1. **Omnipod 5 Terms & Conditions** – Required
2. **Omnipod 5 Consents** – Each type of consent must be agreed to individually:
  - **Product Use** – Required
  - **Data Privacy Introduction** – Required
  - **Product Research, Development and Improvement** – Optional  
Select **Skip and Continue** to opt-out  
If you select **Agree and Continue**, a few optional questions display

## Step 3 - Linking your Omnipod Account with a Glooko® Account

Glooko is the Omnipod 5 data management platform that enables you to:

- See your glucose and insulin data
- Share your data with your healthcare provider to support informed system adjustments
- We recommend that you link your Omnipod ID to your Glooko account. If you do not have a Glooko account you can create one during setup by following these steps
- Ask your healthcare provider for their clinic's ProConnect code to share your diabetes data

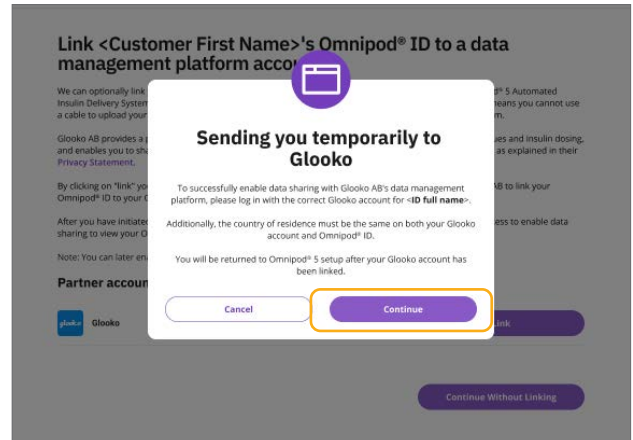
ProConnect Code:



## Link a Glooko Account

After consenting to the data policies, the Omnipod 5 website prompts you to link your Glooko account.

1. Select **Link** on Omnipod 5
2. Select **Continue** to allow Omnipod 5 to send you to Glooko to log in or create a Glooko account
3. Within Glooko:
  - Select **Sign Up for Glooko** if you or the customer do not already have a Glooko account
  - Follow the on-screen instructions to create a Glooko account
  - Select **Log In** if you or the customer already have a Glooko account

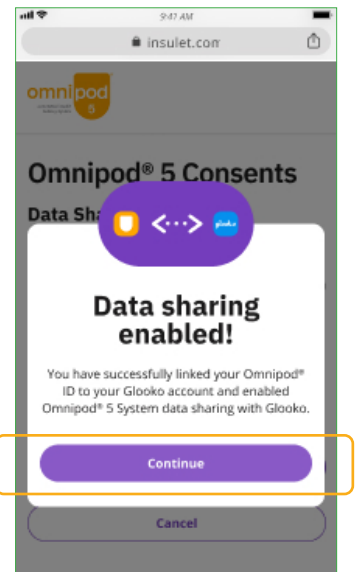


## Share Glooko Data with your Healthcare Provider

After you create an account and log in, Glooko prompts you to share your Omnipod 5 data with your medical team.

1. In the Glooko app, enter the **ProConnect Code** your healthcare provider provided.
2. Select **Share Data**.
3. Select the **You share data with Insulet** checkbox.
4. Select **Continue**. You have completed setting up Glooko, but you must return to Omnipod 5 to finish sharing your data.
5. Select **Return to Omnipod 5**.
6. Select **Agree** on the **Data Sharing with Glooko** consent.
7. Select **Continue**.

Omnipod 5 sends you a confirmation email that your onboarding is complete. Once you begin using the Omnipod 5 System, Omnipod 5 will share your data with your healthcare provider through Glooko.



**Congratulations on completing  
Omnipod® 5 Onboarding.**

---

# Prepare for your Training Day

In preparation for starting on Omnipod 5, please follow guidance from your healthcare provider regarding any changes to your current therapy (including any insulin therapy adjustments). You must be trained by your healthcare provider and/or Insulet Clinical team before you start on Omnipod 5.

## Omnipod 5 Starter Kit

☞ **If you are receiving your training at home,** we will send you the Omnipod 5 Starter Kit and box(es) of Omnipod 5 Pods. You will also need a vial of the rapid acting insulin<sup>†</sup> prescribed by your healthcare provider.

OR

☞ **If you are being trained in the hospital,** your Omnipod 5 Starter Kit and box(es) of Omnipod 5 Pods will be there. Remember to take a vial of the rapid acting insulin<sup>†</sup> if you are using this already.

If you are expecting the delivery of your Omnipod 5 Starter Kit and Pods, and have not received these within 3 days of your scheduled training, please contact Customer Care on 0800 011 6132 or +44 20 3887 1709 if calling from abroad.



## Sensors\*

### Dexcom Sensor

☞ Please come to training wearing an active Dexcom G6 or Dexcom G7 Sensor using the Dexcom app on a compatible smartphone. Also ensure that your Dexcom receiver is switched off.<sup>†</sup>

### FreeStyle Libre 2 Plus Sensor

- ☞ Please ensure your healthcare provider has provided you with a prescription for FreeStyle Libre 2 Plus Sensors.
- ☞ If you are currently using a FreeStyle Libre Sensor, continue to wear this sensor when you attend your Omnipod 5 training.
- ☞ Please bring a new, unopened FreeStyle Libre 2 Plus Sensor with you to the Omnipod 5 training.

## Insulin

☞ Remember to bring a vial of rapid-acting insulin<sup>‡</sup> to your training.

Sensors are sold separately and require a separate prescription.

<sup>†</sup>The Dexcom G6 sensor must be used with the Dexcom G6 mobile app. The Dexcom G6 receiver is not compatible. The Dexcom G7 sensor must be used with the Dexcom G7 app. The Dexcom G7 receiver is not compatible.

<sup>‡</sup> NovoLog<sup>®</sup>/NovoRapid<sup>®</sup>, Humalog<sup>®</sup>, Trurapi<sup>®</sup>/Truvelog/Insulin aspart Sanofi<sup>®</sup>, Kirsty<sup>®</sup>, and Admelog<sup>®</sup>/Insulin lispro Sanofi<sup>®</sup> are compatible with the Omnipod 5 System for use up to 72 hours (3 days).



# Training Day Checklist

## Checklist

- Have you created your Omnipod ID and password? It is important you remember your Omnipod ID and password as you will use this to log into the Omnipod 5 Controller during your training.
- Have you completed your onboarding?
  - Have you accepted all mandatory consent where we provide you with information on the processing of your personal data?
  - (Optional) Did you complete linking your or your dependent's Omnipod ID with the Glooko account?
  - Did you see the 'Onboarding completed!' screen and did you get the confirmation email?
- Do you have a vial of rapid-acting insulin\* for your training?
- Are you wearing an active Dexcom Sensor using the Dexcom app on a compatible smartphone and ensured your Dexcom receiver is switched off?

OR

- Do you have a FreeStyle Libre 2 Plus unopened Sensor ready to be activated at your training?

## Omnipod ID

Omnipod ID: .....

Password: .....

## Glooko account

Email (username): .....

Password: .....

## Dexcom/ FreeStyle Libre 2 Plus User ID

Username/email address: .....

Password: .....

**ProConnect Code:**

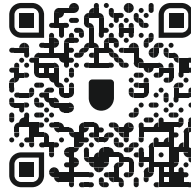
\*NovoLog®/NovoRapid®, Humalog®, Trurapi®/Truvelog/Insulin aspart Sanofi®, Kirsty®, and Admelog®/Insulin lispro Sanofi® are compatible with the Omnipod 5 System for use up to 72 hours (3 days).



# Additional Resources

👉 To be fully prepared for your Omnipod 5 training, we encourage you to watch the '**How-To Videos**' prior to your product training.

These and other additional online resources can be found at: [Omnipod.com/omnipod5resources](https://www.omnipod.com/omnipod5resources)



Pod shown without necessary adhesive.

If you have any questions or concerns regarding Omnipod 5 not answered by the online resources, please contact the Omnipod team on:

**0800 011 6132\***

or +44 20 3887 1709 if calling from abroad.

\*Your call may be recorded for quality monitoring, and training purposes. Calls to 0800 numbers are free from local landlines but other networks or network carriers may charge for these calls.





**If you have any questions about your treatment,  
please contact your diabetes team.**